

REFERENCES - HOSPITALITY FOUR SEASONS HOTEL NEW YORK

In the middle ages, the "Comte des Cierges" ("Keeper of Candles") of a castle or a government building needed to know where all the functions took place as he was in charge of maintaining the candles for each event. This same person was also the keeper of the keys, known for having access to all places and handling all details.

Being a "Concierge" at the prestigious Four Seasons Hotel New York was one of the most exciting chapters in my professional life. Pulling out all the stops to meet the discerning traveler's every need – real or imagined – in one of the most fabulous cities of the world was a wonderful, unforgettable experience!

Here are some of the kudos I have received for my work.

Pascale Mayer





HERBERT PLIESSNIG

January 9, 2001

To Whom It May Concern:

I am pleased to provide a letter of reference for Pascale Mayer.

Pascale was hired on a J-1 visa and started at the Four Seasons Hotel New York in July 1998 as a Front Desk Agent. In August 1999 she transferred to the Concierge Department and was with us as a concierge until December of 2000.

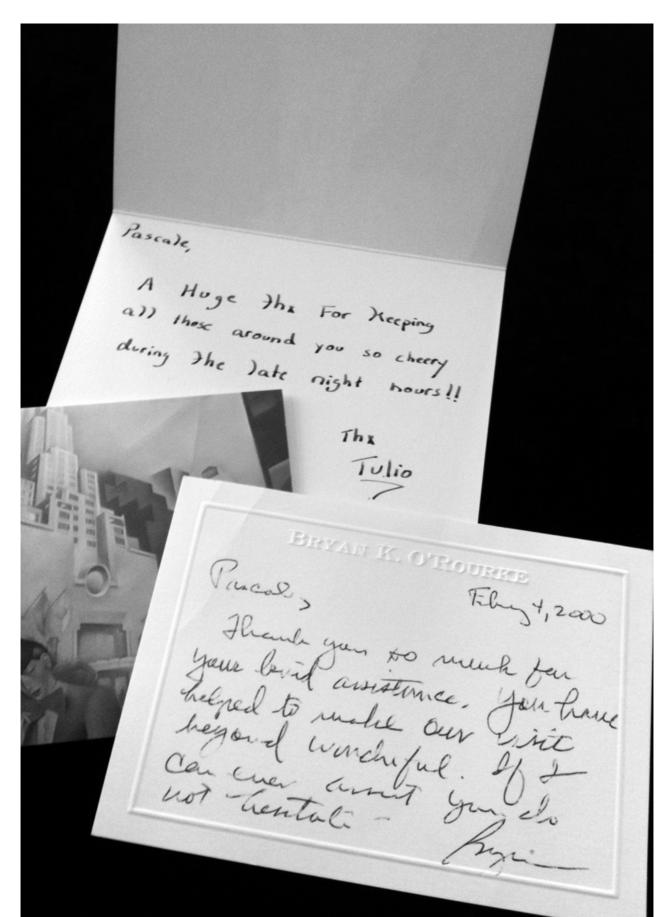
During her employment at our hotel, Pascale developed strong management skills and became a great team player. She displayed a commitment and responsibility, which was a great asset to each department, and she has as a long future in hospitality management. She was always eager to pitch in whenever needed, and was always up to the demands and challenges of the situation. Pascale has a wonderful personality for "front of house" positions; she has a congenial, outgoing personality, and is a responsible and hard-working individual. Her background as an actress was a wonderful asset at the Concierge Desk; she immediately puts guests at ease and handles any situation with great composure and sensitivity.

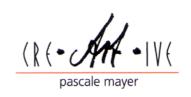
I am proud to recommend Ms. Mayer for any position, without hesitation; I am confident that she will meet all the challenges that her career brings with enthusiasm and consummate professionalism.

Sincerely,

Herbert Pliessnig General Manager







29. October 98 FOUR SEASONS HOTEL New York Doar Pasca (I want to then (C you i to tell you trow Much I ENSOred my Stay What a lovely Saite! I am Hooked - I can't Wait to Brins Noncy (France) Acre which we will do Shortly I will be sure to call you. again thinks For the gaverns upyrade! AN Best



DAM PASCALE -

THANK YOU SO MUCH FOR ALL

OF YOUR HELP ! WE VERY MUCH

APPRECIATE YOUR KNOWLEDGE OF

THE THEATRE AND YOUR HOSPITALITY

(i.e., OUR COCKTAILS) - WE WILL

BE BACK IN TWO WEEKS AND COCK

FORWARD TO WORKING, WITH YOU

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